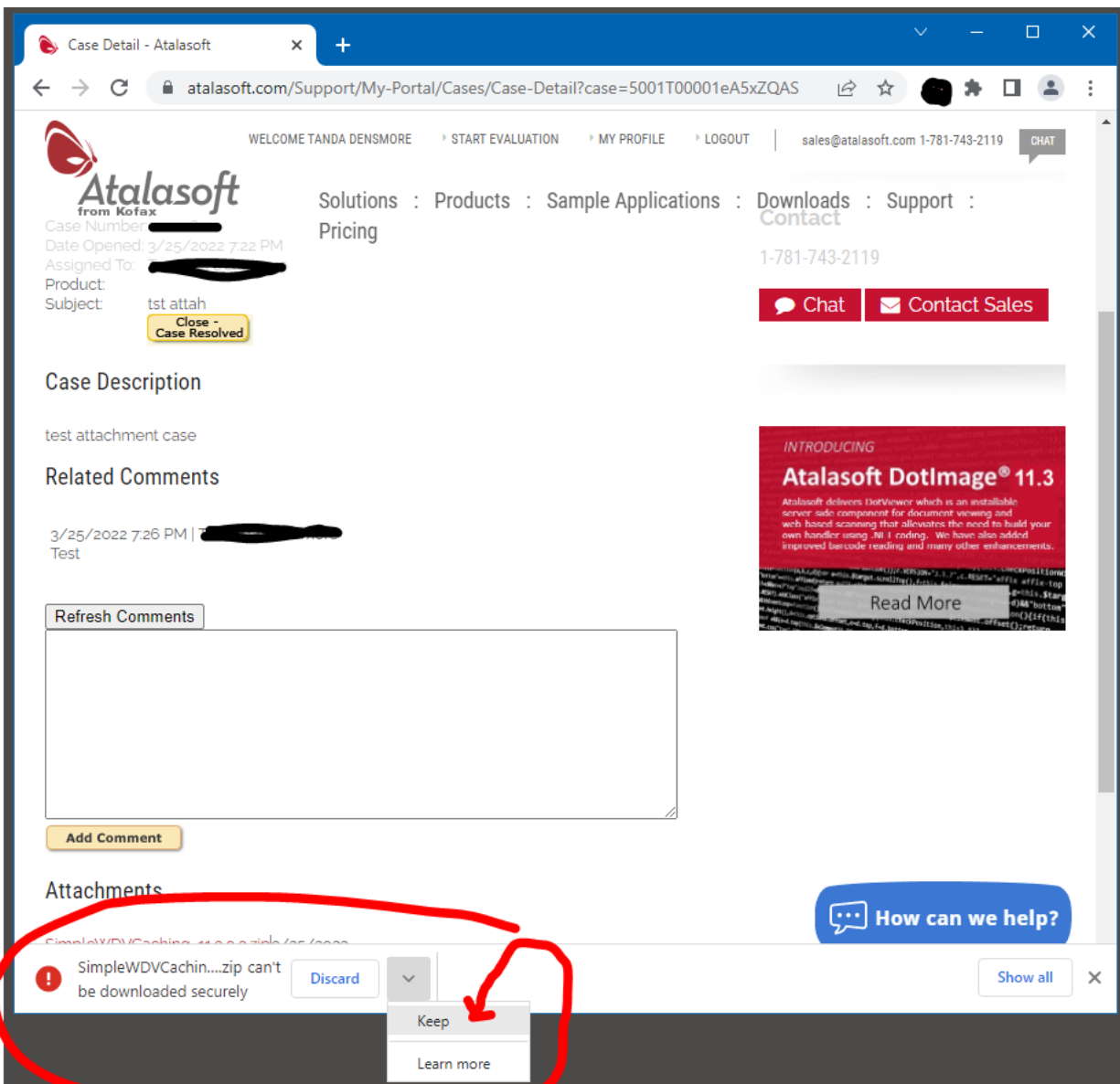


ERRMSG: Unable to Download Files Attached to Support Cases

For Chrome, right click on the file and hit save as, again, look for the message (lower left corner of the browser) that the file can't be downloaded securely - click on the down arrow and select keep



The following settings changes are provided as-is and we're not officially recommending you use them, but if you find that Google Chrome is overly aggressive in enforcing "safe browsing" with regard to giving false alarms, you can go into

chrome://settings/security

ERRMSG: Unable to Download Files Attached to Support Cases

and select

No Protection (not recommended)

which should disable download blocking

USE THIS AT YOUR OWN RISK

Atalsoft Knowledge Base

<https://www.atalsoft.com/kb2/KB/50404/ERRMSG-Unable-to-Download-Files-Atta...>